

LIVING IN HEPBURN SHIRE

A guide for new residents



Hepburn

SHIRE COUNCIL

WELCOME TO HEPBURN SHIRE

You have chosen a beautiful part of the world to call home. Hepburn Shire Council acknowledges the Jaara People of the Dja Dja Wurrung as the Traditional Owners of this land and we pay respect to their Elders past, present and emerging.

As the new owner or renter of a home in our Shire our New Residents Guide provides a helpful overview of your local area. A range of exciting opportunities exist for new residents who are interested in becoming involved in our vibrant community.



CHECKLIST FOR NEW RESIDENTS

- Update your enrolment details with the Victorian Electoral Commission. Visit vec.vic.gov.au/enrolment

- Register your dog or cat so you can be reunited if they become lost. Visit hepburn.vic.gov.au/pet-registration

- Follow us on social media for updates on what's happening in the Shire. Visit hepburn.vic.gov.au/social-media

For further information please visit hepburn.vic.gov.au or phone 5348 2306.

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YOUR PROPERTY

We would like to take this opportunity to welcome you to the Hepburn Shire. Aside from getting your water and power connected, what else do you need to do?



BIN COLLECTION

Council provides a weekly kerbside garbage and fortnightly recycling collection service to the townships of Clunes, Creswick, Daylesford, Hepburn Springs, Trentham, and some rural areas.

To find out when your bins are collected visit hepburn.vic.gov.au/kerbside-collection-service.

NATURE STRIP MAINTENANCE

If you live in an urban area, it is your responsibility to maintain your nature strip. However, you will need to get prior permission from Council before you do any of the following:

- Remove trees or native vegetation
- Landscape or plant trees or other vegetation

WORKS ON YOUR PROPERTY

If you plan to do any works on your property, you are likely to need a permit from Council. For example:

- Constructing, altering or demolishing a building
- Subdividing land
- Removing native vegetation (dead or alive)
- Building a shed, garage or carport
- Building a deck, balcony, verandah or pergola
- Installing a swimming pool or spa
- Building certain types of fences
- Building a retaining wall
- Displaying certain types of signs.

There are also planning restrictions on the types of activities that can be undertaken on your land (for example, agriculture or business uses - like B&Bs).

SEPTIC TANKS

Septic tank systems are only installed in areas where reticulated sewer systems are not available. To check if your property is in a sewer district please contact either Central Highlands Water or Coliban Water. Before you can install, replace, alter or use a system you must obtain the necessary septic permit from Council. Your septic tank system is an important asset and it is important that it is maintained to avoid costs and impacts to your family and the environment.

PAYING YOUR RATES

Property owners pay rates in instalments due: 30 September, 30 November, 28 February and 31 May. Rates notices are posted to you prior to each instalment date. You can help us reduce our carbon footprint by registering with Council to receive your rates notices via email.

TRANSFER STATIONS

There are three transfer stations for depositing selected waste and recyclables:

- Ajax Road, Daylesford
- Ring Road, Creswick
- Cosmo Road, Trentham

To find out what can be deposited at our transfer stations **visit hepburn.vic.gov.au/transfer-station**



YOUR NEIGHBOURHOOD

What makes a great neighbourhood? There are so many things that make neighbourhoods enjoyable and safe, and both residents and Council have a role to play.



ROADS AND FOOTPATHS

Council manages around 1,500kms of roads throughout the Shire with the arterial roads managed by Regional Roads Victoria. All roads are not equal, and it is important to understand the category of the road you live on and the level of maintenance it will receive.

Council also manages an extensive length of urban and extra urban footpaths and trails. Through Council's walking and cycling strategy new footpaths are built based on a pre-determined program which is developed after community consultation.



EMERGENCIES

Hepburn Shire is covered by approximately 50% natural vegetation, meaning fires are always a real and present danger. You can assist to reduce fire risk by ensuring that the area around your home is clean and free of combustible material before the start of the declared "Fire Danger Period".

Some areas of the Shire are prone to flash flooding. Be prepared by monitoring flood watches and warnings as you or your property may be affected, particularly if you live near a drain, waterway or low-lying area.

For all emergencies it is very important that you understand the nature of the emergency and the effects that it can have on your safety, home and livelihood. Having a written plan will assist you with how you prepare and react. Council publishes information to assist with preparedness, on both its website and Facebook page. Facebook provides relevant community information as required.

For general advice and emergency warnings visit emergency.vic.gov.au or download the Vic Emergency App.

FIRE DANGER

Bushfires happen every summer in Victoria and we all have a part to play in reducing the impact of bushfires. Council has an obligation under the Country Fire Authority Act to undertake fire prevention measures within the municipality and ensure its residents take every opportunity to clean up their property to minimise any fire hazards. As a land owner, you have a legal responsibility to maintain your property and ensure all fire risks are addressed. Doing so, will help to protect you, your family, your property and the community from the devastation of fire. Visit the CFA website to find out how you can prepare your property for the fire season.



WILDLIFE

Wildlife is a natural part of living in the Shire and will often be encountered while driving. Remain mindful and alert, slow down and take extra care when driving in rural areas.

If you find an injured or orphaned animal, you can call **Wildlife Victoria's 24 hour State Wide Emergency Service** on 1300 094 535 or **Hepburn Wildlife Shelter** – 5348 3932.



PET OWNERSHIP

Being responsible for your pet protects you, your pet and members of the community.

If you own a dog or a cat, you must:

- Register each dog and cat you own
- Keep your dog under control when walking it
- Make sure your dog doesn't bark persistently
- Stop your dog or cat straying onto another person's property
- Prevent your dog chasing or attacking people or other animals
- Obey any Council Local Law about having your dog on a leash.

You can be fined for breaking the law relating to dogs and cats and may have to pay a release fee if your animals are found wandering and are impounded by Council.

If you own livestock, you must ensure your animals are confined to your property with adequate fencing.

REPORT TO COUNCIL

If you encounter any of the following, report it to Council immediately by calling 5348 2306.

- Lost or wandering animals
- Dog attacks
- Dangerous dogs
- Fire hazards on private property or Council land
- Fallen trees, debris or dead animals on Council roads.

After-hours emergency numbers:

Animal Control – 0419 587 955 (for example, dog attacks and stock on Council roads)

Other Council Emergency – 0419 583 573

You can report all non-urgent issues online at hepburn.vic.gov.au through the Report an Issue portal.



TOWNS

Dja Dja Wurrung People are the Traditional Owners of this land and have cared for their Country over many thousands of years.

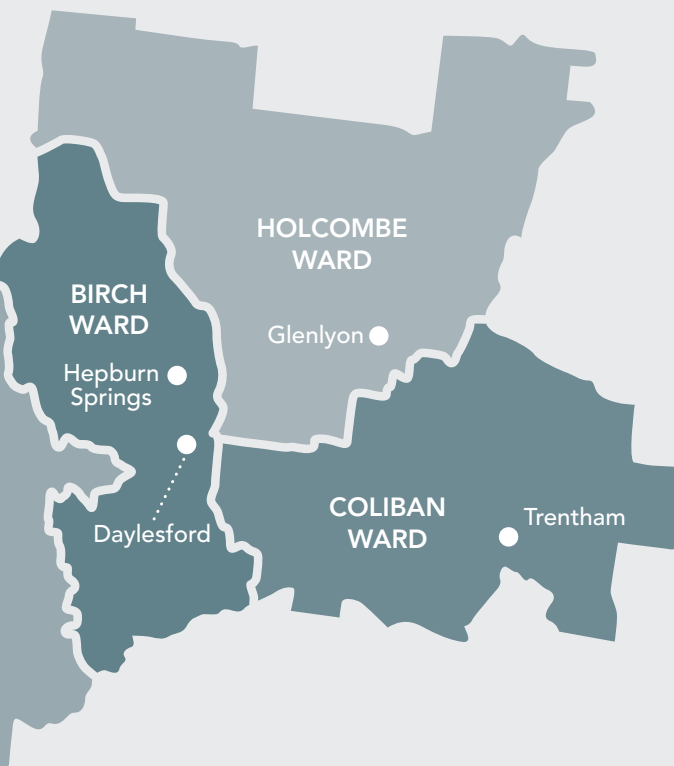


CLUNES

Nestled in a diverse valley, one could be forgiven for thinking that this glorious town has been cocooned in a time warp where its magnificent gold rush features and wide verandahs retain the illusion of yesteryear. It is little wonder that the streetscape is often used for many films, television and advertising productions and is the home of the Booktown Festival, which is held in May each year.

CRESWICK

Located 15-minutes drive north of Ballarat is the historic gold mining township set amidst tall eucalyptus and pine forests. The township has rich heritage with many buildings of the gold era still standing today helping to balance a relaxed community lifestyle for both residents and visitors with plenty of accommodation, tourist attractions and local events.



DAYLESFORD/ HEPBURN SPRINGS

The towns of Daylesford and Hepburn Springs reflect the character of their earliest heritage when Swiss-Italian miners and other immigrants settled. The area boasts the highest concentration of mineral springs in the country with an equally large number of therapists. Locally grown produce, including a flourishing wine industry, have assured the areas reputation for offering the finest in elegant gourmet dining or the simplest of casual café lifestyles.

TRENTHAM

Surrounded on three sides by the tall timbers of the Wombat Forest, this picturesque township is one of the hidden secrets of Victoria. Hosting monthly markets throughout the town and offering many activities including camping, bushwalking, mountain-bike riding and horse-riding, Trentham offers something for everyone.

YOUR COMMUNITY

As a resident of Hepburn Shire, you have access to many free or low-cost services in our community.

MATERNAL AND CHILD HEALTH

This free service provides support to all families with young children aged from birth to pre-kindergarten at key stages of their growth and development. The service is delivered through Hepburn Health Service with locations in Creswick, Clunes, Daylesford and Trentham.

CHILD CARE SERVICES

There are two child care centres located at Creswick and Daylesford with other associated services available including Family Day Care, After School and Holiday/Vacation Programs.

KINDERGARTEN AND SCHOOLS

Council does not directly provide Pre-school, Kindergarten, Primary or Secondary School services to the community. There are a range of these services available across the Shire to support local children and students.



YOUTH

Council offers a range of projects to support the community and the development of young people aged 12-24 years. This includes FReeZA music and events program, school holiday activities, leadership programs and by supporting young people's ideas come to life through the Youth Grants Program.

OCTAVE

HEPBURN SHIRE YOUTH EVENTS

LIBRARIES

Council manages four Libraries throughout our Shire – Clunes, Creswick, Daylesford and Trentham.

Hepburn Libraries is a member of the shared library services provided by Central Highlands Libraries and a SWIFT One Card Library, allowing members to access items from the collection at libraries all across Victoria.

Our libraries offer story and rhyme time, school holiday programs, home library services, book clubs and education programs for children and adults.

HOME BASED SERVICES

Council's Aged and Disability Services provide a range of services that support older people to stay active, independent and living at home for as long as possible. Eligibility for programs is assessed prior to commencing any service, and is targeted for frail older people and their carers. Services provided include Home Care, Personal Care, Respite Care and Home Maintenance.

SENIORS

Council offers a range of services, resources and support for older people living in their own homes to remain independent, active and to socialise to prevent loneliness.

People aged 65 and over (50 for Aboriginal & Torres Strait Islander people) must undergo an assessment to determine eligibility for service. Contact My Aged Care on 1800 200 422 to arrange an assessment.

BUSINESS SUPPORT

Council are dedicated to supporting, attracting and developing local business, investment in the Shire and promoting local tourist attractions, encouraging visitors and increased expenditure.

When starting up a new business you may need different permits to get your business up and running. Contact our Economic Development team for information and assistance.

COMMUNITY GROUPS

Various groups exist across the Shire and provide opportunities for residents to connect with one another, get involved with local projects and contribute to their community. For further information on community groups contact Council.



VOLUNTEER

Much like any other community, Hepburn Shire has many volunteers who contribute to the community in a variety of ways. There are local groups to join and formal, regular volunteering opportunities.

Council operates two volunteer programs: Activity Group Volunteers and Visitor Information Centre Volunteers.

RECONCILIATION ACTION PLAN

Council recognises and values the unique relationship of the Dja Dja Wurrung People to their traditional Country. Council's vision for reconciliation is to promote unity, respect and understanding between Aboriginal and Torres Strait Islander peoples and other community members. With our Reconciliation Action Plan (RAP), Council seeks to ensure reconciliation is at the core of our organisation and a foundation to all our services. To download a copy of the Reconciliation Action Plan, visit Council's website.

PUBLIC TRANSPORT

Various public transport options are available within Hepburn Shire, whether you're catching a train from Melbourne or Ballarat or a bus from Daylesford to Woodend, please visit Public Transport Victoria (PTV) for further information.

YOUR SHIRE

Hepburn Shire is a diverse community and is renowned for indulgence, relaxation and its spectacular mineral springs, heritage buildings, parks, reserves and native forests. Located in central Victoria and ideally situated within easy access to Melbourne, Ballarat and Bendigo, it is a fabulous place to visit, live and work.

EVENTS, MARKETS AND ATTRACTIONS

The Hepburn Shire is known for its delicious food and wine, mineral springs, wellness retreats, beautiful walking trails and annual events and festivals.

There are a variety of markets that take place throughout the Shire, including the weekly Daylesford Sunday Market and a host of monthly markets in Creswick, Clunes, Trentham and Glenlyon.

Our region hosts a huge range of events throughout the year – including community run festivals, book fairs, LGBTQ+ festivals and artisan masterclasses.



ARTS & CULTURE

With a vibrant arts community there are opportunities to visit artist studios and exhibitions, participate in workshops or create your own. Council also offers exhibition space for local artists.

Hepburn Shire has a rich cultural history which began with our Traditional Owners and has been enriched by migration during Victoria's gold rush era. Our cultural diversity is celebrated through festivals and events and preserved through museums and historical societies.

VISITOR INFORMATION CENTRES

A good first port of call when arriving into a new place is to stop by the local Visitor Information Centre (VIC). The Hepburn Shire operates four Visitor Information Centres in Clunes, Creswick, Trentham and Daylesford.

The VIC's are staffed by a team of dedicated volunteers who are passionate about their community. Here you can find out what to see and do, upcoming events and have a chat to locals to find out a wide range of information about your new home.

SPORTS & RECREATION

Council supports the community in Sport and Recreation, including planning and coordinating recreation facilities and programs within the Shire.

A variety of sporting and active recreation clubs and groups operate within each local community. Residents can access information online, via Council Officers and Neighbourhood Houses.

PLAY SPACES

Council supports play for everyone including all abilities across the Shire. With 25 Play Spaces, including Skate, Scoot, BMX, outdoor activity (fitness) equipment and a dog park, Council recognises the social, physical and cognitive benefits of active play.

POOLS AND SPLASH PARK

Seasonal outdoor community pools in Clunes, Daylesford and Trentham open on the first weekend of December (weather permitting).

- **Daylesford Community Pool**
63A Central Springs Road
- **Trentham Community Pool**
Cnr Camp and Market Streets
- **Clunes Community Pool**
Ligar Street
- **Creswick Splash Park**
Community Park
- **Creswick Toddler's Pool**
Calembeen Park Cushing Avenue

Pools will be closed when the air temperature forecast by the Bureau of Meteorology at 4:00pm for the next day is less than 21 degrees Celsius.

Annual community pool season dates, unforeseen closures and events are promoted regularly through Hepburn Shire's website and social media platforms.



Hepburn Shire Council

PO Box 21 Daylesford Victoria 3460

T: (03) 5348 2306

shire@hepburn.vic.gov.au

hepburn.vic.gov.au

OFFICE LOCATIONS

Daylesford

Cnr Duke & Albert Streets

Creswick

68 Albert Street

Clunes

The Warehouse - Clunes
36 Fraser Street

VISITOR INFORMATION CENTRES

Creswick

41 - 43 Albert Street

Daylesford

98 Vincent Street

Clunes

The Warehouse - Clunes
36 Fraser Street

Trentham

Old Railway Station
Victoria Street

Phone

1800 454 891

Web

visitheburnshire.com.au

SOCIAL MEDIA

Council has a number of social media channels that you can use to stay connected with us.

We are using social media tools like Facebook, Instagram, LinkedIn and YouTube to keep you informed.

Visit hepburn.vic.gov.au/social-media/ to see all our social media channels.